Get to know your new statement

Designed with your needs in mind, your new Essentia Health statement features a summary page to help you understand your charges and bring helpful resources right up front.

Front summary page:

1. **Guarantor account number**
   Number assigned to the person responsible for the bill. If you call us with questions about your bill, have this number ready.

2. **Amount you owe**
   Total amount due on your account. It includes any monthly payment plan payments you may have, plus new charges that aren’t already on a payment plan.

3. **Important message**
   Information specifically for you about your account status and payment plans.

4. **Make a payment**
   Understand all the convenient ways you can make a payment, included paying online through MyChart.

5. **We’re here to help**
   Find phone numbers for our helpful service team.

Detail pages (not pictured)

Find information about every visit and each charge, including:

a) Person who received care, account number specific to that visit, and the location and provider of service

b) new charges

c) breakdown of patient payments, insurance payments, or adjustments and other discounts

d) your share of the cost

Back of summary page (not pictured)

Find information about our financial assistance program and if you might qualify for a reduction on your bills.